

INITIATIVES BY GMCBL FOR COVID-19

GURUGRAM METROPOLITAN CITY BUS LIMITED



GMCBL 'Gurugaman' City Bus Service

Fact File

- Commenced service in Gurugram on Sep 2, 2018
- Fleet of 200 low floor, CNG run eco-friendly Gurugaman City Buses as of May 2020
- 18 Routes in Operation
- 2 Bus Depots at Sector 10 & Sector 52/53
- Buses equipped with Intelligent Transport System & Passenger Information System enabling GPS tracking, Automatic Announcement & Route & Destination display & Automated Fare Collection System



Gurugaman City Bus Service

➤ *Operational Routes – Sector 10 (Package 1) Before Lockdown*

S.No	Route No.	Route Detail	Buses Plying
1.	134B	Iffco Metro to IMT Manesar	20
2.	215B	Gurugram Bus Stand to Dundahera	10
3.	212	Basai Chowk to Huda CC (Mudrika)	26
4.	221	Railway Station to Rajiv Chowk	4
5.	135	Sector-90 to Indus Ind Bank (Cyber City)	4
6.	254	Gurugram Bus Stand –Wazirpur-Farrukhnagar	4
7.	255	Gurugram Bus Stand- Chandu-- Farrukhnagar	4
8.	210	Gurugram Bus Stand to Karol Bagh	2
Total			74

Gurugaman City Bus Service

➤ Operational Routes – Sector 52/53 (Package 2) Before Lockdown

S.No	Route No.	Route Detail	Buses Plying
1.	112D	Sector-56 (Ghata) to Railway Station	14
2.	116B	Rajesh Pilot Chowk to Dwarka Expressway Daultabad	7
3.	116C	Kendriya Vihar to Dwarka Expressway Daultabad	7
4.	116E	HUDD CC Metro Station to GGN Railway Station	5
5.	111B	HUDA CC to Bhondsi	11
6.	111A	HUDA CC to Subhash Chowk	6
7.	111E	Vatika Chowk to Sector-55/56	4
8.	122	Sikanderpur Metro to Gurugram Bus Stand	5
9.	238	Gurugram Bus Stand to Bhondsi via Subhash Chowk	12
10.	222B	Gurugram Bus Stand to Palam Vihar Ram Mandir	4
11.	119	Gurugram Bus Stand to NIT Bus Stand	4
Total			79

Gurugram Metropolitan City Bus Limited (GMCBL) in Gurugram under the guidance of CEO GMCBL Smt. Sonal Goel IAS has been adding value and helping the District Administration during Lockdown through unique initiatives to serve the community.

GMCBL has been acting as 'Saviour' for Gurugram through its unique integration of innovation and utility in public transport.

Appeal by Team GMCBL CSA to all citizens to #Stay Home till City Bus services resume.

Following the Novel Coronavirus COVID 19 outbreak and lockdown 21, public transport City Bus service operations are suspended by the Govt. till further orders.



GMCBL observes the 'Janta Curfew' call by the Honourable Prime Minister on March 22, 2020 as a step to fight against the spread of Coronavirus.

GMCBL for the first time halted its city bus services at both the Depots

Sector 10 Depot



Sector 52/53 Depot



Preventive Measures taken to provide Utmost Safety to Passengers & Staff

Disinfection of entire buses being carried on daily, with extra care being taken to sanitise all touch points on the exterior and interior of buses, including handrails, bars, seats, doors, etc. for safe travelling.

Public Health Awareness posters on Coronavirus disease displayed inside buses to spread awareness on the dos and don'ts of the disease.

Use of sanitizers in GMCBL office and on buses as a precautionary measure to contain the spread of the virus through touch.



GMCBL extends solidarity and help to the Govt. in this time of crisis



The Chief Minister Haryana, Shri Manohar Lal, acknowledged and thanked CEO GMCBL for her support in the fight against #COVID-19 on Twitter.

CEO GMCBL Smt. Sonal Goel IAS lead by example and pledged to donate her one month's salary to the Haryana COVID Relief Fund.



Donation by Team: Inspired by the CEO, the entire organisation showed commitment to extend all possible efforts towards the #FightAgainstCorona. The CEO also appealed to all associated Partners- the two Concessionaires and the PMC to contribute for this cause.

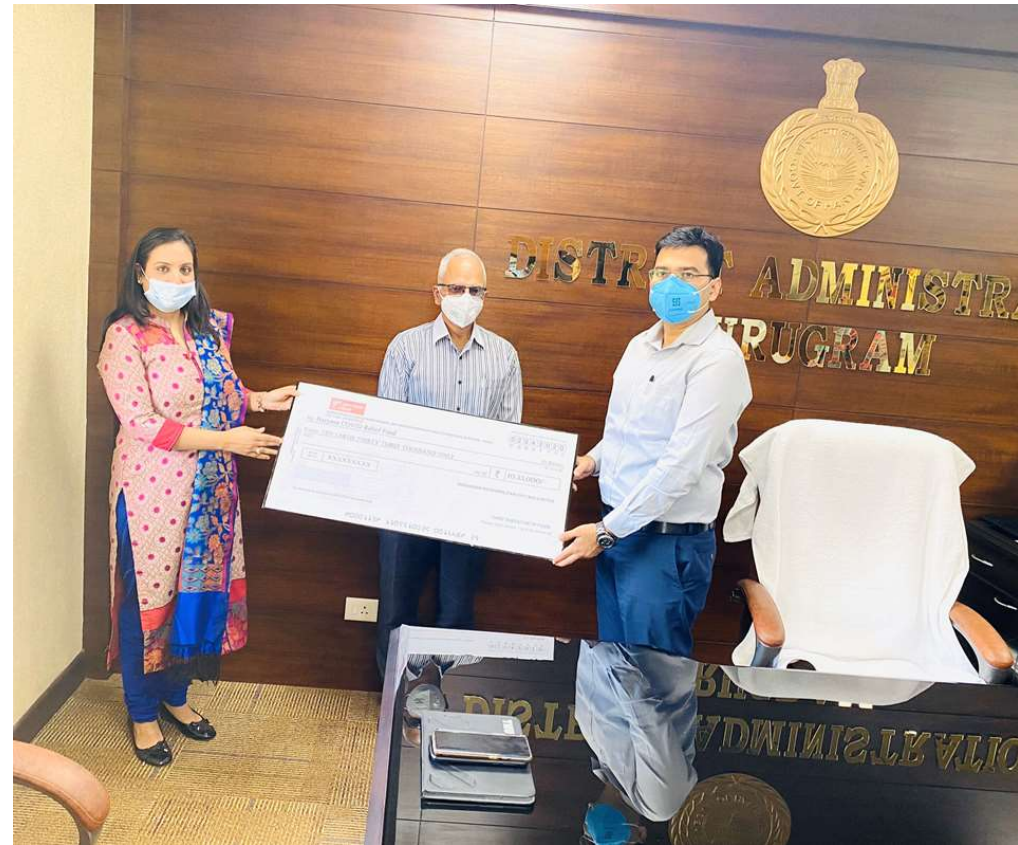
Team GMCBL resolved on March 24, 2020, to contribute from their salaries for this cause donating twenty percent of their March 2020 salary to offer relief to those hit by COVID-19.

Outsourced staff contributed one day's salary.

CSAs & Drivers contributed their 1 day's salary to help the Corona victims.

Concessionaires Traveltime & TRCPL and **Project Management Consultant-DIMTS** each contributed a sum of Rs. Two Lakh for this cause.

GMCBL Team donated a sum of **Rs. Ten Lakh and Thirty Three Thousand** towards Haryana COVID Relief Fund.



Integration of Innovation & Utility

Possibilities occurring through Public Transport

CEO leads GMCBL Team to rise to the need of the hour.

Extends support to the District Administration team in tackling the challenges and priorities of residents by offering its buses to be used purposefully to serve the needs of residents in this lockdown period.

GMCBL Acting as Saviour for Gurugram

GMCBL buses start serving as transportation carriers of essential food commodities as a Mobile Grocery Shop from the wholesalers to retail points & Resident Welfare Societies/ Public Places to fulfill needs of the residential communities.



GURUGAMAN BUSES ARE THE NEW MOBILE ESSENTIAL DELIVERY SHOPS

All demands for groceries, fruits & vegetables to be sent by RWAs to rwa.covid@mcg.gov.in

Contact
Giriraj Singla
+91-9996823014
from HSSMB to request for delivery of ration.

CEO & Team promoting personal hygiene amongst the slum dwellers in Gurugram

Reaching out to the Needy

Lead by CEO Smt. Sonal Goel IAS, GMCBL Team visited several slum areas in Gurugram in a drive to reach out to the needy.



GMCBL Team distributed sanitation items, masks and eatables among the slum dwellers and emphasised on using the sanitation products to keep the body and hands clean.



The aim was to spread awareness on safe habits and safe hygiene during the Coronavirus threat.



Taking forward the cause of humanity, team GMCBL carried out similar drives in various sectors in Gurugram. More than 1500 sanitation packet kits and eatables were distributed amongst the dwellers, including samosas among the poor children. The drive was supported by GMCBL Concessionaries .

Distributing Essential Food Items to the Needy

**Team GMCBL distributing
essential commodities
among the needy**



GMCBL buses helped in the movement of people from various places to quarantine locations and **Relief Camps and Shelter Homes** established by the District Administration.

Helping Migrants to reach Relief Camps and destinations



In another initiative, GMCBL team helped the stranded homeless migrant workers by extending its support to the Gurugram Police by providing buses for transportation of the migrant workers who were left high and dry on the roads due to the lockdown.



Inspecting Arrangements for the Needy



The CEO also undertook several field trips in various areas of Gurugram during this emergency health crisis to inspect **Relief Centres and Shelter Homes** that the District Administration has set up for the people in need.

She visited centres set up by the Administration & MCG regarding food, stay and sanitation and also advised the people to maintain social distancing.



Reviewing Market Places/ Obtaining Citizens Feedback



CEO visited various **Vegetables & Fruit mandis** in Gurugram and gave suggestions on improvising the operations.

Interacted with citizens and customers buying in market areas.



GMCBL expanding its social responsibility during COVID-19 crisis:
Gurugaman bus being used for **transportation of medical teams** to containment zone areas and for **transporting COVID-19 patients to and from Civil Hospitals**, after their discharge post their quarantine period and recovery.

Transporting Medical teams & COVID-19 Patients to and from Hospitals



Gurugaman Being Used as Sample Collection Bus for Covid-19 Testing

GMCBL city bus service is adding valuable contribution in the fight against Covid-19. Gurugaman bus have been modified as a **Mobile Sample Collection Bus for Covid-19 testing in collaboration with Pathkind Diagnostics** and are **moving in 3 areas in Gurugram** at fixed hours to facilitate citizens. Residents nearby Tau Devilal Stadium, Mata Sheetla Devi Temple & Leisure Valley Sector 29 can avail the facility.



Transporting Passengers/Travellers from Airport to Quarantine Locations

Another initiative to help citizens is through the **Vande Bharat Mission**, the massive repatriation operation planned by the Indian Govt to bring back stranded Indians in different parts of the world in the wake of the Coronavirus crisis.

GMCBL Gurugaman buses are being used for this mission since May 9, 2020, to transport Indian passengers/ travellers returning back to India. Gurugaman buses are picking passengers from Indira Gandhi International Airport as per the directions of the District Administration and taking them to various **quarantine locations in Gurugram**. The travellers have been returning from Dhaka, Uzbekistan, Riyadh, London, Chicago, among other places, and being safely transported by following social distancing and COVID-19 protocols to the quarantine locations.



GMCBL Spreading Awareness through Social Media Platforms

Spreading awareness about fighting COVID-19 through GMCBL social media platforms:

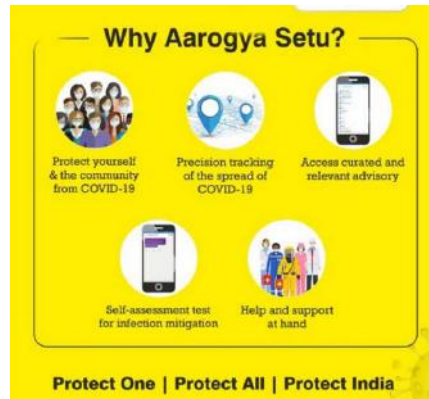
Website: www.gmcbl.in

<https://twitter.com/gurugaman>

<https://www.facebook.com/GurugamanCityBus/>

<https://www.instagram.com/gurugramtravelling/>

You Tube:
<https://bit.ly/3eddnlj>



Promoting Awareness on Staying Safe!



CEO Appeals to Citizens to Stay Home & Stay Safe!

In another initiative, an appeal was issued by the CEO GMCBL Smt. Sonal Goel IAS on April 2, 2020 through a special video message posted on social media platforms to all Gurugram residents to Stay Home and to follow the lockdown order for the safe health of everyone.



CEO also has been helping out the people in need through Social media especially Twitter, as people directly write to her for the help and through proper coordination, the District administration team ensures in helping the people in need by supply of cooked meals, dry rations, essential food items etc.



In the coming days, more such initiatives will be undertaken by **Team GMCBL** to stay connected with the people in this time of crisis.

Thus under the able leadership of CEO GMCBL Smt Sonal Goel IAS, GURUGAMAN City Bus service in Gurugram is emerging as more of Saviour and has redefined its relevance in times of National emergency, by not being merely restricted to be the traditional public transport system.



THANK YOU!

Gurugram Metropolitan City Bus Limited

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WhatsApp Number



 **QkFeedback**

Share your feedback in just 2 minutes,
scan now



<https://qkfeedback.com/gmcbl>

Toll Free Help Line No: 1800-180-6627
<http://www.gmcbl.in>

Helpline Number



GURUGAMAN HELPLINE
1800-180-6627
TOLL FREE NUMBER