INITIATIVES BY GMCBL FOR COVID-19

GURUGRAM METROPOLITAN CITY BUS LIMITED
Fact File

• Commenced service in Gurugram on Sep 2, 2018

• Fleet of 200 low floor, CNG run eco-friendly Gurugaman City Buses as of May 2020

• 18 Routes in Operation

• 2 Bus Depots at Sector 10 & Sector 52/53

• Buses equipped with Intelligent Transport System & Passenger Information System enabling GPS tracking, Automatic Announcement & Route & Destination display & Automated Fare Collection System

Our Motto: Travel In Time!
# Gurugaman City Bus Service

## Operational Routes – Sector 10 (Package 1) Before Lockdown

<table>
<thead>
<tr>
<th>S.No</th>
<th>Route No.</th>
<th>Route Detail</th>
<th>Buses Plying</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.</td>
<td>134B</td>
<td>Iffco Metro to IMT Manesar</td>
<td>20</td>
</tr>
<tr>
<td>2.</td>
<td>215B</td>
<td>Gurugram Bus Stand to Dundahera</td>
<td>10</td>
</tr>
<tr>
<td>3.</td>
<td>212</td>
<td>Basai Chowk to Huda CC (Mudrika)</td>
<td>26</td>
</tr>
<tr>
<td>4.</td>
<td>221</td>
<td>Railway Station to Rajiv Chowk</td>
<td>4</td>
</tr>
<tr>
<td>5.</td>
<td>135</td>
<td>Sector-90 to Indus Ind Bank (Cyber City)</td>
<td>4</td>
</tr>
<tr>
<td>6.</td>
<td>254</td>
<td>Gurugram Bus Stand –Wazirpur-Farrukhnagar</td>
<td>4</td>
</tr>
<tr>
<td>7.</td>
<td>255</td>
<td>Gurugram Bus Stand- Chandu-- Farrukhnagar</td>
<td>4</td>
</tr>
<tr>
<td>8.</td>
<td>210</td>
<td>Gurugram Bus Stand to Karol Bagh</td>
<td>2</td>
</tr>
<tr>
<td></td>
<td></td>
<td><strong>Total</strong></td>
<td><strong>74</strong></td>
</tr>
<tr>
<td>S.No</td>
<td>Route No.</td>
<td>Route Detail</td>
<td>Buses Plying</td>
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<td>------------------------------------------------------</td>
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<tr>
<td>1.</td>
<td>112D</td>
<td>Sector-56 (Ghata) to Railway Station</td>
<td>14</td>
</tr>
<tr>
<td>2.</td>
<td>116B</td>
<td>Rajesh Pilot Chowk to Dwarka Expressway Daultabad</td>
<td>7</td>
</tr>
<tr>
<td>3.</td>
<td>116C</td>
<td>Kendriya Vihar to Dwarka Expressway Daultabad</td>
<td>7</td>
</tr>
<tr>
<td>4.</td>
<td>116E</td>
<td>HUDD CC Metro Station to GGN Railway Station</td>
<td>5</td>
</tr>
<tr>
<td>5.</td>
<td>111B</td>
<td>HUDA CC to Bhondsi</td>
<td>11</td>
</tr>
<tr>
<td>6.</td>
<td>111A</td>
<td>HUDA CC to Subhash Chowk</td>
<td>6</td>
</tr>
<tr>
<td>7.</td>
<td>111E</td>
<td>Vatika Chowk to Sector-55/56</td>
<td>4</td>
</tr>
<tr>
<td>8.</td>
<td>122</td>
<td>Sikanderpur Metro to Gurugram Bus Stand</td>
<td>5</td>
</tr>
<tr>
<td>9.</td>
<td>238</td>
<td>Gurugram Bus Stand to Bhondsi via Subhash Chowk</td>
<td>12</td>
</tr>
<tr>
<td>10.</td>
<td>222B</td>
<td>Gurugram Bus Stand to Palam Vihar Ram Mandir</td>
<td>4</td>
</tr>
<tr>
<td>11.</td>
<td>119</td>
<td>Gurugram Bus Stand to NIT Bus Stand</td>
<td>4</td>
</tr>
<tr>
<td></td>
<td></td>
<td><strong>Total</strong></td>
<td><strong>79</strong></td>
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</tbody>
</table>
GMCBL has been acting as ‘Saviour’ for Gurugram through its unique integration of innovation and utility in public transport.

Appeal by Team GMCBL CSA to all citizens to #Stay Home till City Bus services resume.
GMCBL observes the ‘Janta Curfew’ call by the Honourable Prime Minister on March 22, 2020 as a step to fight against the spread of Coronavirus.

GMCBL for the first time halted its city bus services at both the Depots

Sector 10 Depot

Sector 52/53 Depot
Preventive Measures taken to provide Utmost Safety to Passengers & Staff

Disinfection of entire buses being carried on daily, with extra care being taken to sanitise all touch points on the exterior and interior of buses, including handrails, bars, seats, doors, etc. for safe travelling.

Public Health Awareness posters on Coronavirus disease displayed inside buses to spread awareness on the dos and don’ts of the disease.

Use of sanitizers in GMCBL office and on buses as a precautionary measure to contain the spread of the virus through touch.
The Chief Minister Haryana, Shri Manohar Lal, acknowledged and thanked CEO GMCBL for her support in the fight against #COVID-19 on Twitter.

GMCBL extends solidarity and help to the Govt. in this time of crisis.

CEO GMCBL Smt. Sonal Goel IAS lead by example and pledged to donate her one month’s salary to the Haryana COVID Relief Fund.
Team GMCBL resolved on March 24, 2020, to contribute from their salaries for this cause donating twenty percent of their March 2020 salary to offer relief to those hit by COVID-19.

Outsourced staff contributed one day’s salary.

CSAs & Drivers contributed their 1 day’s salary to help the Corona victims.

Concessionaires Traveltime & TRCPL and Project Management Consultant-DIMTS each contributed a sum of Rs. Two Lakh for this cause.

GMCBL Team donated a sum of Rs. Ten Lakh and Thirty Three Thousand towards Haryana COVID Relief Fund.

Donation by Team: Inspired by the CEO, the entire organisation showed commitment to extend all possible efforts towards the #FightAgainstCorona. The CEO also appealed to all associated Partners- the two Concessionaires and the PMC to contribute for this cause.
CEO leads GMCBL Team to rise to the need of the hour.

Extends support to the District Administration team in tackling the challenges and priorities of residents by offering its buses to be used purposefully to serve the needs of residents in this lockdown period.

**GMCBL Acting as Saviour for Gurugram**

**GMCBL buses** start serving as transportation carriers of essential food commodities as a **Mobile Grocery Shop** from the wholesalers to retail points & Resident Welfare Societies/ Public Places to fulfill needs of the residential communities.
CEO & Team promoting personal hygiene amongst the slum dwellers in Gurugram

GMCBL Team distributed sanitation items, masks and eatables among the slum dwellers and emphasised on using the sanitation products to keep the body and hands clean.

Reaching out to the Needy

Lead by CEO Smt. Sonal Goel IAS, GMCBL Team visited several slum areas in Gurugram in a drive to reach out to the needy.

Taking forward the cause of humanity, team GMCBL carried out similar drives in various sectors in Gurugram. More than 1500 sanitation packet kits and eatables were distributed amongst the dwellers, including samosas among the poor children. The drive was supported by GMCBL Concessionaries.
Distributing Essential Food Items to the Needy

Team GMCBL distributing essential commodities among the needy
GMCBL buses helped in the movement of people from various places to quarantine locations and Relief Camps and Shelter Homes established by the District Administration.

In another initiative, GMCBL team helped the stranded homeless migrant workers by extending its support to the Gurugram Police by providing buses for transportation of the migrant workers who were left high and dry on the roads due to the lockdown.
The CEO also undertook several field trips in various areas of Gurugram during this emergency health crisis to inspect Relief Centres and Shelter Homes that the District Administration has set up for the people in need. She visited centres at set up by the Administration & MCG regarding food, stay and sanitation and also advised the people to maintain social distancing.
Reviewing Market Places/ Obtaining Citizens Feedback

CEO visited various Vegetables & Fruit mandis in Gurugram and gave suggestions on improvising the operations.

Interacted with citizens and customers buying in market areas.
GMCBL expanding its social responsibility during COVID-19 crisis: Gurugaman bus being used for transportation of medical teams to containment zone areas and for transporting COVID-19 patients to and from Civil Hospitals, after their discharge post their quarantine period and recovery.
GMCBL city bus service is adding valuable contribution in the fight against Covid-19. Gurugaman bus have been modified as a Mobile Sample Collection Bus for Covid-19 testing in collaboration with Pathkind Diagnostics and are moving in 3 areas in Gurugram at fixed hours to facilitate citizens. Residents nearby Tau Devi Lal Stadium, Mata Sheetla Devi Temple & Leisure Valley Sector 29 can avail the facility.
Another initiative to help citizens is through the **Vande Bharat Mission**, the massive repatriation operation planned by the Indian Govt to bring back stranded Indians in different parts of the world in the wake of the Coronavirus crisis. **GMCBL Gurugaman buses** are being used for this mission since May 9, 2020, to transport Indian passengers/travellers returning back to India. Gurugaman buses are picking passengers from Indira Gandhi International Airport as per the directions of the District Administration and taking them to various **quarantine locations in Gurugram**. The travellers have been returning from Dhaka, Uzbekistan, Riyadh, London, Chicago, among other places, and being safely transported by following social distancing and COVID-19 protocols to the quarantine locations.
GMCBL Spreading Awareness through Social Media Platforms

Spreading awareness about fighting COVID-19 through GMCBL social media platforms:

Website: www.gmcbl.in
https://twitter.com/gurugamman
https://www.facebook.com/GurugamanCityBus/
https://www.instagram.com/gurugramtravelling/

Promoting Awareness on Staying Safe!
In another initiative, an appeal was issued by the CEO GMCBL Smt. Sonal Goel IAS on April 2, 2020 through a special video message posted on social media platforms to all Gurugram residents to Stay Home and to follow the lockdown order for the safe health of everyone.

CEO also has been helping out the people in need through Social media especially Twitter, as people directly write to her for the help and through proper coordination, the District administration team ensures in helping the people in need by supply of cooked meals, dry rations, essential food items etc.
In the coming days, more such initiatives will be undertaken by Team GMCBL to stay connected with the people in this time of crisis.

Thus under the able leadership of CEO GMCBL Smt Sonal Goel IAS, GURUGAMAN City Bus service in Gurugram is emerging as more of Saviour and has redefined its relevance in times of National emergency, by not being merely restricted to be the traditional public transport system.